



# OFFICE OF INSURANCE AND SAFETY FIRE COMMISSIONER

**JOHN W. OXENDINE**  
COMMISSIONER OF INSURANCE  
SAFETY FIRE COMMISSIONER  
INDUSTRIAL LOAN COMMISSIONER  
COMPTROLLER GENERAL

SEVENTH FLOOR, WEST TOWER  
FLOYD BUILDING  
2 MARTIN LUTHER KING JR. DRIVE  
ATLANTA, GEORGIA 30334  
(404) 656-2056  
[www.gainsurance.org](http://www.gainsurance.org)

## DIRECTIVE

**08-EX-1**

**TO:** ALL LICENSED INSURANCE COMPANIES IN THE STATE OF GEORGIA

**FROM:** JOHN W. OXENDINE  
INSURANCE AND SAFETY FIRE COMMISSIONER

**DATE:** MAY 12, 2008

**RE:** NATURAL DISASTERS IN GEORGIA

As a result of the recent tornadoes and storms, several counties in the state have suffered significant losses, and individuals and businesses in these areas may require special consideration with regard to their insurance needs.

Accordingly, the Office of the Insurance Commissioner expects insurers to promptly pay claims resulting from these disasters and to exercise leniency in dealing with affected individuals and businesses that may experience difficulty paying premiums. There will be increased claims activity and insurers are asked to prepare accordingly. Also, we expect that insurers will settle claims in a timely manner and work closely with us in order to help individuals affected by these natural disasters.

If you have any questions or need additional information, please contact the Consumer Services Division of the Office of the Insurance Commissioner at (404) 656-2070 or 1-800-656-2298.

  
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JOHN W. OXENDINE  
INSURANCE AND SAFETY FIRE COMMISSIONER  
STATE OF GEORGIA